

Andrew Middleton



Started with ITeC in 1996 and successfully completed NVO Level 2 and 3 in Systems and Software.

Following a training period at ITeC I went as a trainee ICT Technician to Amy Johnson High School. I worked alongside the IT Co-ordinator, ensuring the curriculum network ran smoothly, I gave students support and kept control of all stock. After being on placement for nine months I gained employment and worked there for a further two and a half years, during this time my role developed to Senior IT Technician.

In 1999 I came to work at Kingswood High School as the only IT Technician, working alongside the IT Co-ordinator. At that time Kingswood was a fresh start school, with a brand new network, I found this a real challenge to get everything up and running and to put procedures in place. In 2000 we were able to take on another technician; at this point I officially became Senior IT Technician.

2003 saw the team develop further and I was able to employ two technicians, the positions were advertised externally and due to their experience and training the successful candidates are both ITeC trainees James Sharp and Jason Mayhew.

My job title is now Network Manager and my responsibilities are to supervise the technicians, oversee the help desk, assist with IT related projects, run the website and support the Linux system. In addition I was responsible for setting up the admin and curriculum networks which I still oversee and maintain on a regular basis.

I feel continued training is important, I have completed many IT and Supervisory/Management courses including Solaris 8 Fundamentals and System Admin 1. I will shortly be working towards an Open University Business Management course, which will eventually lead to degree level.

"I didn't want to go to college and be based in a classroom, I feel the hands on approach suited me. I enjoyed the training at ITeC and didn't feel like I was back at school"

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