

Matthew Anthony



Joined ITeC on the Using and Supporting IT course in 1997. After six weeks went on a temporary placement to BP Chemicals.

I was part of a team put together to prepare all of the IT equipment for the year 2000. This involved checking data, installing software and transferring information.

In 1998 I moved to the Hull University, as an IT Engineer, based within the support room. My duties were to repair PCs, install software and hardware, problem solving, supporting staff and general maintenance. After 18 months it was clear the post could not be made permanent due to funding.

Following a recommendation I moved to Computer Point (which later became Fidelity CRM) in 1999; I was on placement for one month before I was given full time employment as a Service Engineer. My role is to go out on site, maintain and repair cash registers, install hardware and software and give EPOS System support, deal with clients over the telephone and direct contact with clients on site. I completed an Advanced IT Modern Apprenticeship with the ITeC.

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